

Scholarly Activities in Hospitality and Tourism Higher Education Among Private Higher Institutions in Australia

Edmund Goh*

Blue Mountains International Hotel Management School

Submitted: April 10, 2013 | **Peer-reviewed:** April 7, 2013 | **Editor-reviewed:** May 16, 2013

Accepted: May 17, 2013 | **Published:** June 12, 2014

Abstract: The purpose of this paper is to explore the notion of scholarship and develop research and scholarship strategies among Private Higher Institutions delivering Tourism and Hospitality degree programs in Australia. In doing so, this paper confronts the traditional view of research publications as the only form of scholarship by traditional universities. This paper argues that the purpose of scholarship should be focused towards improving a teacher's teaching and learning process. This new knowledge need not be limited through peer reviewed journals only, but can be achieved through less formal means of communication such as fieldtrips to industry and attending conferences. This paper utilizes the six Scholarship key points as defined on P. 19 of the National Protocols for Higher Education Approval Processes in Australia by MCEETYA to investigate methods to capture scholarship beyond traditional research publications.

Keywords: Scholarship; Boyer's scholarship model; scholarly activities; NSAs; tourism and hospitality education

Introduction

The Australian Higher Education Industry is divided into two main categories (Self Accrediting Institutions vs. Non Self Accrediting Institutions). All approved higher education providers are required to undergo a quality audit every five years by the Australian University Quality Agency (AUQA), which was superseded by The Tertiary Education Quality and Standards Agency (TEQSA) in 2011. Self-Accrediting Institutions

* Corresponding author (edmund.goh@bluemountains.edu.au)

(SAI), comprised of mainly the Public and Private Universities, own the majority of 90% market share in the Australian Higher Education Industry. Non Self Accrediting Institutions (NSAI), the focus of this paper, provides education to about 10% of all higher education students in Australia (Heaney et al., 2010). The number of NSAI's has been growing rapidly over the last decade with 6 providers in 2000 to approximately 150 in 2010 (Edwards et al., 2010; Department of Education, Employment, and Workplace Relations [DEEWR], 2012). The term NSAI is more commonly used in Australia, whereas in overseas countries, the term private education providers are more commonly used. NSAI's provide higher degree courses but are under legal restrictions to use the title 'university', and abide by the *National Protocols for Higher Education Approval Processes* under the regulatory framework of The Ministerial Council of Education, Employment, Training, and Youth Affairs (MCEETYA) (2007). In the National Protocols Guidelines, the MCEETYA has provided definitions on what constitutes research and scholarship:

Research comprises creative work and artistic endeavours undertaken systematically in order to increase the stock of knowledge, including knowledge of humans, culture and society, and the use of this stock of knowledge to devise new applications. Research is characterised by originality and includes creative activity and performance. It has investigation as a primary objective, the outcome of which is new knowledge, with or without a specific practical application, or new or improved materials, products, devices, processes or services. (2007, p. 18)

This definition in the National Protocols (MCEETYA, 2007) is clearly geared towards the primary objective of developing new knowledge. In fact, it has become the mainstream view most academics have acknowledged and recognized through peer reviewed publications (Schroeder, 2007). However, the National Protocols also mentioned that all higher education providers must demonstrate scholarship in relation to learning and teaching, which involves:

- demonstrating current subject knowledge and an ongoing intellectual engagement in primary and allied disciplines, and their theoretical underpinnings;
- keeping abreast of the literature and new research, including by interaction with peers, and using that knowledge to inform learning and teaching;
- encouraging students to be critical, creative thinkers and enhancing teaching understanding through interaction with students;
- engaging in relevant professional practice where appropriate to the discipline;

- being informed about the literature of learning and teaching in relevant disciplines and being committed to ongoing development of teaching practice; and
- focusing on the learning outcomes of students. (MCEETYA, 2007, p. 19).

Based on the definitions of research and scholarship provided by the National Protocols, both of these are equally important in increasing the quality of teaching and learning in higher education. Clearly, the notion of what constitutes scholarship in NSAls remains an area of interest. Therefore, it is important to understand the relevance of scholarship in NSAls offering Tourism and Hospitality programs, and how academics view scholarship.

Literature Review

Perceptions of Scholarship Among Academics

In general, most academics and institutions only regard traditional research publications as merits of exemplary scholarship (Goh & Ritchie, 2011). The majority of universities in Australia recognize scholarship as peer reviewed research publications and reward their faculty on this criterion. Leading Australian universities, such as the University of Queensland, use a Department of Education, Science and Training (DEST) point system as a measure of research output merit. DEST (which is now known as Department of Education, Employment and Workplace Relations) points are research publication points based on the type of research publication by the faculty member (DEEWR, p. 7). For example, at the University of Queensland (G8 University in Australia), academic staff are awarded 5 DEST points for a book publication and 1 DEST point for refereed publications in A*, A, and B rated journals. Other forms of publications (e.g. professional magazines) and scholarly activities (e.g. fieldtrips) are not recognized as scholarship and do not earn DEST points, which affect the faculty member's chances of promotion. This research point structure is also known as the Higher Education Research Data Collection (HERDC) process, which consists of peer reviewed publications: 1) books (authors / co-authors); 2) book chapters; 3) journal articles; and 4) conference proceedings (Department of Industry, Innovation, Science, Research, and Tertiary Education [DIISR], 2012, p.4). This means that any other types of scholarship are perceived as not "true" scholarship and may not gain similar respect and recognition as traditional scholarship (Schroeder, 2007, p. 1). For example, if a lecturer brought students on 10 educational fieldtrips, this would not be seen as true scholarship as compared with publishing one research article. Not surprisingly, most academics would choose the

latter as it is more rewarding for their career. Boshier (2009) described the mainstream perception where “scholarship of teaching and learning is dominated by a preoccupation with ... peer review and the politics of publishing.... If it gets past peers, it must be scholarship. If rejected, it wasn’t scholarship” (p.4).

The Practical Nature of Tourism and Hospitality in Higher Education

Tourism and Hospitality education has been evolving over the last 30 years from a strong vocational foundation to a more academic discipline (Craig-Smith & Ruhanen, 2005; King & Craig-Smith, 2005). In a keynote speech at CAUTHE 2011, Professor John Tribe highlighted the mediocrity in research and teaching in hospitality and emphasized the need to examine new approaches to research and teaching to respond to the evolving education arena. One possible new direction is for academics to shift their strong grounds on traditional scholarship view as solely research publications based. This may not be the most appropriate view for disciplines that are of a practical / applied nature such as Hospitality studies that place stronger emphasis on applied learning in scholarship of teaching and learning. This unique discipline was outlined by Williams (2005) who emphasized that hospitality programs “differ widely and lack the standardization that characterizes many traditional fields of study” (p.71). Other leading researchers (Craig-Smith & Ruhanen, 2005; King & Craig-Smith, 2005) have mentioned that Hospitality education is distinctive due to a wide variety of approaches and philosophies that needs practical skills and experience in addition to the more strategic management elements. This practical element sees the need for academics to ensure that their research and scholarship contributes industry relevance to their teaching and curriculum design (Gursoy & Swanger, 2005). This practical element is recognized at most NSAs (such as The Blue Mountains International Hotel Management School and William Blue College), where they have training facilities that simulate the real environment in addition to their traditional lecture rooms. Certain traditional universities such as the Hong Kong Poly Uni have developed a commercial five-star hotel on its campus as part of practical delivery for their students. This sees the practical nature of Tourism and Hospitality programs where academics have to place greater emphasis on applied research and scholarship as compared to traditional academic research.

Culture of Scholarship in NSAs

Most NSAs comprise of mainly adjunct lecturers who carry out teaching duties who have a cognate higher degree qualification, working in a closely related professional occupation, or may teach across universities and NSAs. It is expected and explicitly

required of all full time and adjunct faculty members to undertake scholarly activities to widen their knowledge in their respective disciplines to improve the students' learning experience. Under the National Protocols Guidelines, it clearly states that "Australian universities will meet the following criteria of . . . demonstrating a culture of sustained scholarship which informs teaching and learning in all fields in which courses are offered" (MCEETYA, 2007, p.10). However, most NSAs have predominately focused their resources on teaching and have given limited consideration for advancement of scholarship and research activities. Not surprisingly, NSA faculty members who want to participate in scholarly activities are confused as to what constitutes scholarship. To add to this confusion, all NSAs have their own set of scholarly activities that are recognized and differ from other NSAs. Therefore, there is a strong need to develop a scholarship handbook for NSAs to ensure consistency and better comprehension. Given the practicality nature of Tourism and Hospitality education, and unique faculty structures of NSAs, this paper seeks to explore Boyer's (1990) scholarship model to help explore the notion of scholarship in NSAs offering Tourism and Hospitality programs.

Boyer's Scholarship Model

In 1990, Boyer proposed that the scholarship of teaching needs to be recognized from all aspects of academic work and not solely from research and publications. Boyer (1990) maintains that his definition of scholarship is for teachers who are "well informed" and who "stimulate active, not passive learning and encourage students to be critical, creative thinkers, with the capacity to go on learning" (p. 24). According to Boyer's (1990) scholarship definition, there are four interrelated and overlapping scholarships.

- Scholarship of discovery – this is often referred to as traditional research by academics and viewed as the "advancement of knowledge" (p. 17).
- Scholarship of integration – this involves putting facts together to come to a new understanding about "making connections across the disciplines, placing the specialties in larger context, illuminating data in a revealing way, often educating non specialists, too" (p. 18).
- Scholarship of application – this is about applying knowledge to solve problems and inform others through the "new intellectual understandings from the very act of application" (p. 23).
- Scholarship of teaching – this is about "transforming and extending knowledge acquired through research, synthesis, practice and teaching" (p. 24).

This scholarship definition has drawn lots of attention among researchers and many have since explored Boyer's (1990) scholarship model to extend the meaning of scholarship of teaching. Rice (1992) used his own three distinct elements to add more weight to Boyer's scholarship model. First, the synoptic capacity to draw information together in such a way that it provides coherence and meaning for connections to be made between the knower and known. Second, the capacity to represent a subject in ways that transcend the split between intellectual substance and teaching process. Third, the capacity for scholarly inquiry into how students "make meaning" out of what the teacher says and does. Besides traditional research, Schon (1995) suggested that a way to acquire new knowledge in teaching is through the practice of teaching as a reflection-in-action. Similarly, these inquiries must be well informed from a position of someone having a pedagogy position of the discipline and needs to be critically reflective. This is very similar to the practical nature of Tourism and Hospitality delivery that requires academics to have a hands-on approach. Cross and Steadman (1996) mentioned the need to highlight the advantages of considering different kinds of academic work as scholarship when using Boyer's scholarship model where academics must emphasize the common features and purpose of scholarship (p.28). Glassick, Huber and Maeroff (1997) argued that all forms of scholarship must be given due recognition if it is performed with distinction. They stressed that excellence must be the only yardstick and identified six key areas as crucial when performing scholarship: have clear goals and knowing the scholarship objectives; have adequate preparation to demonstrate understanding of existing scholarship in the field; able to use appropriate methods to meet objectives; must achieve significant results and outcomes; able to effectively present and communicate the findings; and must reflectively critique his/her own work (p. 36). As can be seen, there is no single exact definition of scholarship but a common theme has emerged, which sees the main goal of scholarship to be focused on improving student learning experiences and outcomes (Kreber, 2003; Nicholls, 2004; Prosser, 2008). In the scholarship process, new knowledge gained from the scholarly activities must improve student learning through the communication of these new findings (Kreber, 2003; Grum, 2008; Trigwell et al., 2000) and need not be done through traditional research and peer reviewed publications (Boyer, 1990).

Methodology and Discussion

The overall aim of this paper was to explore and integrate the Australia National Protocol 2007 on scholarship with Boyer's scholarship model to develop key scholarship activities useful for Tourism and Hospitality Educators. The four proposed scholarship activities were fieldtrips, industry visits, career expos, and attending conferences. The

rationale for selecting these four scholarly activities was twofold: first, these scholarly activities have been reported to be useful and contribute to the students' learning experience; and second, these scholarly activities are commonly practiced at NSAs in Tourism and Hospitality programs but have not been given the due recognition as recognized forms of scholarship. Most importantly, the following shows how educators can capture these scholarly activities and ensure that both the National Protocol 2007 scholarship and Boyer's scholarship are addressed.

Fieldtrips

The first common scholarly activity engaged by Tourism and Hospitality educators is through fieldtrips. This scholarly activity is important given that the use of fieldtrips in hospitality education has been reported by several researchers to enhance student learning through experiential learning (Do, 2006; Gretzel et al., 2008; Goh and Ritchie, 2011; Ritchie, 2003; Stainfield, 2000; Weiler & Kalinowski, 1990; Xie, 2004). Fieldtrips are organized excursions involving students and educators in visiting places with the objective of bringing the classroom learning experience to an external environment. On the other hand, fieldtrips also benefit faculty members with valuable professional development experience (Porth, 1997), especially for younger tourism educators (Peace, 2007). As seen in Table 1, it is recommended that educators conduct a literature review on the fieldtrip topic before designing the fieldtrip program as a form of discovery scholarship. This new subject knowledge can be discussed formally or informally with fellow peers to refine the fieldtrip topic. Integration scholarship can also be achieved by presenting post fieldtrip summaries to faculty staff and industry professionals in the form of an oral presentation or circulating handouts. Educators can demonstrate traits of application scholarship by engaging a Question and Answer session before, during and after the fieldtrip for students to apply, reflect, and discuss key concepts related to their practical experience. Lastly, educators can include new knowledge gathered from fieldtrips as possible topics for discussion or assessment to meet student learning outcomes and demonstrate teaching scholarship.

Industry Visits

The main objective of industry visits is for educators to update their knowledge with latest trends and best practices in the commercial environment. This is a form of experiential learning where knowledge is created through the transformation of experience (Kolb, 1984, p. 41). Szambowski, Szambowski, & Samenfink (2002) labeled

this as a 'reality' approach to touch base with industry needs in ensuring that curriculum designed are industry focused and not based purely on academic myths. Casado (1992) also made the relation between reality and practical significance that can be injected directly into higher education curriculum while working directly with the industry. To capture industry visits as discovery scholarship, it is important that educators conduct extensive review of possible industry partners before embarking on industry visits. This will address the second National Protocol on reviewing literature and new research through secondary research. During this selection process, educators can engage in formal or informal discussions with fellow peers to select potential industry partners and possible industry visit learning objectives. Alternatively, educators can share their industry visit experience through oral communication or summary handouts to faculty members. As seen in Table 2, this is a form of integration scholarship. As part of application scholarship, the educator must reflect on the post industry visit to recommend strategies to improve or solve some of the faculty's problems. Most importantly, the educator must demonstrate teaching scholarship by sharing their industry visit experience with students to add value to their learning outcomes. This can be achieved by examples in their lecture content or a short discussion during tutorials. By doing this, educators are addressing the third, fifth and sixth key points of Scholarship as listed on p. 19 of the National Protocols for Higher Education Approval Processes.

Career Expos

Over the past 10 years, the Association of Australian Hotel Schools has been organizing annual national hospitality careers expo to provide students the opportunity to meet industry representatives. Attending career expos is a good exercise for educators to close the gap between employers' expectations and graduates' employability skills (Lee, Lee, & Gupta, 2009). By attending career expos, educators develop a better understanding on industry needs and use this new knowledge to make suitable changes to the subject's curriculum to ensure that future graduates are equipped with the necessary skills that meet the needs of the industry. This is pointed out by Lefever and Withiam (1998), who strongly emphasized that the hospitality education curriculum should be industry relevant. As seen in Table 3, this enhances knowledge in the educator's related field and can be considered as discovery scholarship, where the educator collects information from career expo booths to discover latest trends and industry practices. Integration and application scholarship can be demonstrated through formal or informal workshops to explore topics arising from the career expo such as "what are the latest trends in restaurant designs?" Educators should be summarizing

and writing literature reviews about topics from the career expo and disseminate this information through internal newsletters or professional magazines such as E-Hotelier. In order to demonstrate teaching scholarship, educators must update and introduce new teaching materials to ensure that improved curriculum meets industry needs and specific student learning outcomes.

Attending Academic / Professional Conferences

The last common type of scholarly activities conducted by Tourism and Hospitality educators is through attending conferences. Attending a conference serves as a good platform to share knowledge, disseminate the latest research results, hear industry leaders speak, learn new skills, advance education in the field of interest, and networking opportunities (McCabe, Poole, Weeks, & Leiper, 2000; Rogers, 2003; Severt, Wang, Chen, & Breiter, 2007; Yoo & Zhao, 2010). These generate educational opportunities, which are important motivators for conference attendees. Oppermann and Chon (1997) found these motivational factors encompass personal and professional development, career enhancement, desire to learn, updating information, and keeping up with changes in the profession. Similarly, Yoo and Chon (2008) found that conference attendees are interested in increasing their knowledge by listening to speakers and gathering information that they can use. As can be seen in Table 4, this exposure to new theories and trends to enhance knowledge in relevant fields and can be recognized as discovery research. Newly acquired knowledge must then be shared with colleagues and industry professionals through formal or informal presentations and handouts. This can be seen as integration scholarship. All of this new knowledge must also be applied in the curriculum to reflect necessary changes acquired from the conference; for example, ensuring that assessments are designed to reflect a balanced level of practical elements to address industry needs. Lastly, the educator must demonstrate teaching scholarship by having a discussion session during class to add value to students' learning outcomes and strengthen graduate attributes, which addresses the sixth key point of Scholarship as listed on p. 19 of the National Protocols for Higher Education Approval Processes.

Table 1. *Field as a Scholarly Activity*

National Higher Education Scholarship Protocols October 2007	Type of Boyer's Scholarship	How to do it?	Example
Scholarship Key Point 1			
Demonstrated current subject knowledge.	Integration	By using your expertise knowledge to identify and select relevant fieldtrips that aligns with specific subject topics relevant to course curriculum.	You demonstrate current subject knowledge of industry practices when identifying and selecting appropriate fieldtrips.
Demonstrated intellectual engagement in primary and allied disciplines.	Integration		
Demonstrated theoretical underpinnings of current subject knowledge across disciplines.	Integration		
Scholarship Key Point 2			
Reviewed literature and new research through secondary research.	Discovery	By conducting extensive review of topic before designing fieldtrip program.	You maintain currency of the literature by conducting secondary research about possible fieldtrip topics and industry venues.
Reviewed literature and new research by interaction with peers.	Integration	By interacting (formally / informally) with fellow colleagues and peers to select fieldtrip topic.	You discuss with fellow colleagues to brainstorm possible fieldtrip topics and locations.
Integrated literature review and new research to inform learning and teaching.	Teaching	By integrating fieldtrip topic before and after fieldtrip as part of discussion and activities.	You include the fieldtrip experience as a discussion and analysis session in the tutorials after the fieldtrip.

National Higher Education Scholarship Protocols October 2007	Type of Boyer's Scholarship	How to do it?	Example
Scholarship Key Point 3			
Encouraged students to be critical and creative thinkers.	Application	By integrating fieldtrip topic in your discussion with students during lecture.	You include a Q&A session before, during and after fieldtrip for students to reflect and discuss.
Enhanced teaching understanding through interaction with students.	Teaching	By integrating the fieldtrip topic as part of subject assessment.	You include fieldtrip topics as part of marking criteria such as "students must include 3 key success factors from the fieldtrip".
		By providing students fieldtrip programs and summary handouts.	You prepare summary handouts about the fieldtrip experience such as "Key pricing strategies of Marriott".
Scholarship Key Point 4			
Engaged in relevant professional practice where appropriate to the discipline.	Integration	By inviting industry professionals to the fieldtrip.	By presenting the fieldtrip summary in the form of an oral presentation / handouts.
		By presenting the fieldtrip summary in the form of an oral presentation / handouts.	You have a formal / informal discussion between industry professionals after the fieldtrip. You prepare summary handouts / case studies and disseminate through Campus Monthly Newsletter.

National Higher Education Scholarship Protocols October 2007	Type of Boyer's Scholarship	How to do it?	Example
Scholarship Key Point 5			
Informed about the literature of learning and teaching in relevant disciplines.	Integration	By inviting faculty staff across disciplines to the fieldtrip.	You invite faculty staff across disciplines to the fieldtrip.
Committed to ongoing development of teaching practice.	Teaching	By presenting the fieldtrip summary in the form of an oral presentation / handouts.	You have a formal / informal discussion between staff members after the fieldtrip. You prepare summary handouts / case studies. This information is posted on the intranet.
			You update and introduce new teaching methods discovered from the fieldtrip findings.
Scholarship Key Point 6			
Focused on learning outcomes of students.	Application / Teaching	By ensuring the fieldtrip adds value to subject learning outcomes / graduate attributes.	You add value by showing how the fieldtrip can increase students' understanding of specific learning outcomes and graduate attributes.

Table 2. *Industry Visits as a Scholarly Activity*

National Higher Education Scholarship Protocols October 2007	Type of Boyer's Scholarship	How to do it?	Example
Scholarship Key Point 1			
Demonstrated current subject knowledge.	Integration	By using your expertise knowledge to identify and select relevant industry visits that aligns with specific subject topics relevant to course curriculum.	You demonstrate current subject knowledge of industry practices when identifying and selecting appropriate industry visits.
Demonstrated intellectual engagement in primary and allied disciplines.	Integration		
Demonstrated theoretical underpinnings of current subject knowledge across disciplines.	Integration		
Scholarship Key Point 2			
Reviewed literature and new research through secondary research.	Discovery	By conducting extensive review of topic before designing industry visits program.	You maintain currency of the literature by conducting secondary research about possible fieldtrip topics and industry venues.
Reviewed literature and new research by interaction with peers.	Integration	By interacting (formally / informally) with fellow colleagues and peers to select industry visits partners.	You discuss with fellow colleagues to brainstorm possible fieldtrip topics and locations.
Integrated literature review and new research to inform learning and teaching.	Teaching	By integrating industry visit findings as part of class discussions and activities.	You include the industry visit experience as a discussion and analysis session in classes after the industry visits.

National Higher Education Scholarship Protocols October 2007	Type of Boyer's Scholarship	How to do it?	Example
Scholarship Key Point 3			
Encouraged students to be critical and creative thinkers.	Application	By integrating industry visits in your discussion with students during lecture.	You include a Q&A session before, during and after fieldtrip for students to reflect and discuss.
Enhanced teaching understanding through interaction with students.	Teaching	By providing students industry visit summary handouts.	You prepare summary handouts about the industry visit such as "The pricing strategies of Four Seasons".
Scholarship Key Point 4			
Engaged in relevant professional practice where appropriate to the discipline.	Integration	By presenting the industry visit summary in the form of an oral presentation / handouts.	You invite other industry professionals to a formal / informal discussion between industry professionals after the industry visit.
			You prepare summary handouts / case studies and disseminate through the Campus Monthly Newsletter.

National Higher Education Scholarship Protocols October 2007	Type of Boyer's Scholarship	How to do it?	Example
Scholarship Key Point 5			
Informed about the literature of learning and teaching in relevant disciplines.	Integration	By inviting staff members across disciplines to the industry visit.	You invite staff members across disciplines to the industry visit.
Committed to ongoing development of teaching practice.	Teaching	By presenting the industry visit summary in the form of an oral presentation / handouts.	You have a formal / informal discussion between staff members after the industry visit.
			You prepare summary handouts / case studies and present a session during academic / department team meetings / Campus Monthly Newsletter. Alternatively, this information is posted on the intranet.
			You introduce new teaching methods discovered from the industry visit.
Scholarship Key Point 6			
Focused on learning outcomes of students.	Application / Teaching	By ensuring the industry visit adds value to subject learning outcomes / graduate attributes.	You add value by showing how the industry visit can increase students' understanding of specific learning outcomes and graduate attributes.

Table 3. *Visiting Career Expos as a Scholarly Activity*

National Higher Education Scholarship Protocols October 2007	Type of Boyer's Scholarship	How to do it?	Example
Scholarship Key Point 1			
Demonstrated current subject knowledge.	Integration	By attending and taking notes at career expo to enhance knowledge of work in the relevant field and industry demand.	You demonstrate current subject knowledge by understanding / participation in discussions / taking notes at the expo.
Demonstrated intellectual engagement in primary and allied disciplines.	Integration		
Demonstrated theoretical underpinnings of current subject knowledge across disciplines.	Integration		
Scholarship Key Point 2			
Reviewed literature and new research through secondary research.	Discovery	By archiving / creating industry reviews from the expos to enhance knowledge of work in the relevant field.	You maintain currency of the literature as career expo booths will be focusing on latest trends and industry needs / practices at these expos.
Reviewed literature and new research by interaction with peers.	Integration	By interacting (formally / informally) with fellow colleagues and peers to discuss industry review ideas.	You discuss and involve fellow peers to complete your research surveys or to informally critique your article before publishing.
Integrated literature review and new research to inform learning and teaching.	Teaching	By integrating your industry reviews and demands in your teaching materials.	You select relevant industry reviews from the expos to include in class activities such as RAVPAR in revenue management.

National Higher Education Scholarship Protocols October 2007	Type of Boyer's Scholarship	How to do it?	Example
Scholarship Key Point 3			
Encouraged students to be critical and creative thinkers.	Application	By integrating the industry reviews / notes from the expo in your discussion with students during lecture.	
Enhanced teaching understanding through interaction with students.	Teaching	By integrating the industry reviews / notes from the conference as part of subject assessment. By presenting your industry reviews / notes from the expo to students in the form of an oral presentation / handouts.	You include expo topics for students' assessments such as "assessments must include reviewing the latest technology used in front office".
			You provide short handouts from the expo to students.
Scholarship Key Point 4			
Engaged in relevant professional practice where appropriate to the discipline.	Integration	By inviting other industry professionals to the expo.	You invite industry professionals to the career expo.
		By presenting your industry review / notes to industry professionals in the form of an oral presentation / handouts.	You deliver seminars / workshops to explore topics areas from the conferences such as "What are the latest job trends in the industry?"
			You summarize and write a literature review about topics from the expo and disseminate through EHotelier and Campus Monthly Newsletter.

National Higher Education Scholarship Protocols October 2007	Type of Boyer's Scholarship	How to do it?	Example
Scholarship Key Point 5			
Informed about the literature of learning and teaching in relevant disciplines.	Integration	By presenting your industry review to staff members across disciplines in the form of an oral presentation / handouts.	You prepare summary handouts / industry reviews about topics from the expo and present a session during department team meetings. This information is posted on the intranet.
Committed to ongoing development of teaching practice.			
Committed to ongoing development of teaching practice.	Teaching	By integrating your industry review to improve your teaching.	You update and introduce new teaching methods discovered from your industry review findings.
Scholarship Key Point 6			
Focused on learning outcomes of students.	Application / Teaching	By ensuring the industry reviews from the expo adds value to subject learning outcomes / graduate attributes.	You add value by showing how the current curriculum meets industry needs and specific learning outcomes.

Table 4. *Attending Academic / Professional Conferences as a Scholarly Activity*

National Higher Education Scholarship Protocols October 2007	Type of Boyer's Scholarship	How to do it?	Example
Scholarship Key Point 1			
Demonstrated current subject knowledge.	Integration	By attending and taking notes at relevant academic / professional conferences to enhance knowledge of work in the relevant field.	You demonstrate current subject knowledge by understanding / participation in discussions / taking notes at the conference.
Demonstrated intellectual engagement in primary and allied disciplines.	Integration		
Demonstrated theoretical underpinnings of current subject knowledge across disciplines.	Integration		
Scholarship Key Point 2			
Reviewed literature and new research through secondary research.	Discovery	By archiving / creating literature reviews from the conferences to enhance knowledge of work in the relevant field.	You maintain currency of the literature as presenters will be focusing on latest trends and literature at these conferences.
Reviewed literature and new research by interaction with peers.	Integration	By interacting (formally / informally) with fellow colleagues and peers about new research ideas.	You discuss and involve fellow peers to about various research ideas that emerged from the conference.
Integrated literature review and new research to inform learning and teaching.	Teaching	By integrating conference publications in your teaching.	You select relevant literature from the conferences such as latest trend to include in lectures and tutorial activities.

National Higher Education Scholarship Protocols October 2007	Type of Boyer's Scholarship	How to do it?	Example
Scholarship Key Point 3			
Encouraged students to be critical and creative thinkers.	Application	By integrating the literature reviews / notes from the conference in your discussion with students during lecture.	You include a discussion session during lecture for students on latest trends in the industry.
Enhanced teaching understanding through interaction with students.	Teaching	By integrating your literature reviews / notes from the conference as part of subject assessment. By presenting your literature reviews / notes / findings from the conference to students in the form of an oral presentation / handouts.	You include conference topics for students' assessments such as "assessments must include reviewing the latest trends in the industry".
			You provide short handouts from the conferences to students.
Scholarship Key Point 4			
Engaged in relevant professional practice where appropriate to the discipline.	Integration	By presenting your literature review / notes to industry professionals in the form of an oral presentation / handouts.	You invite industry professionals to seminars / workshops to explore topics areas from the conferences such as "What are the latest trends in the industry?"
			You summarize and write a literature review about topics from the conferences and disseminate through EHotelier and Campus Monthly Newsletter.

National Higher Education Scholarship Protocols October 2007	Type of Boyer's Scholarship	How to do it?	Example
Scholarship Key Point 5			
Informed about the literature of learning and teaching in relevant disciplines.	Integration	By presenting your literature review to staff members across disciplines in the form of an oral presentation / handouts.	You prepare summary handouts / literature reviews about topics from the conferences and present a session during academic / department team meetings.
Scholarship Key Point 6			
Committed to ongoing development of teaching practice.	Teaching	By integrating your research to improve teaching.	This information is posted on the intranet.
Focused on learning outcomes of students.	Application / Teaching	By ensuring the literature reviews / notes / findings from the conference adds value to subject learning outcomes / graduate attributes.	You add value by showing how publication findings can increase students' understanding of specific learning outcomes and graduate attributes.

Conclusions and Implications

This paper has attempted to integrate Boyer's scholarship and the six key points of Scholarship as listed on p. 19 of the National Protocols for Higher Education Approval Processes as stipulated by the Australian Government. Although the role of scholarship of teaching and learning in higher education is a relatively new idea (Prosser, 2008) and has received limited attention with stiff resistance from most institutions (Schroeder, 2007), this paper has demonstrated that it is possible for academics to achieve true scholarship through careful planning and objectivity. This paper has also highlighted the practical nature of Tourism and Hospitality in NSAs. The four common scholarly activities engaged by Tourism and Hospitality educators must be recognized by Academic administrators and governing bodies because these activities address the six key points of Scholarship as listed on p. 19 of the National Protocols for Higher Education Approval Processes as stipulated by the Australian Government. This paper acknowledges the importance and strongly encourages hospitality educators to bring to their teaching activities the same critical, doubting, and creative attitude that they adopt in their traditional research publications. By limiting to solely research publications, academics are restricting their discovery scholarship as pointed out by Boyer (1990). This unnecessary restriction omits the scholarship of application, which is important especially within the Tourism and Hospitality discipline (Williams, 2005). Due to the practical nature of this discipline, scholarship must be recognized through fieldtrips, career expos, professional conferences, and industry visits to create a fine balance between practical skills and theoretical knowledge. As demonstrated in tables 1 to 4, these activities if performed correctly, can discover, integrate, apply and teach new knowledge, This paper acknowledges the stiff resistance and politics of publish or perish that has developed and dominated the mainstream academic frequency for decades. This paper is not suggesting substituting traditional research publications but rather a mixed methods approach towards recognizing scholarship to include fieldtrips, career expos, professional conferences and industry visits for Tourism and Hospitality disciplines.

There are several future research directions from here. First, to investigate the effectiveness and adoption of this scholarship handbook among Tourism and Hospitality educators in the NSAI sector. Second, to understand the perceptions of academics within the Tourism and Hospitality discipline about the mixed methods approach towards recognizing scholarship.

References

- Andressen, L. W., & Webb, C. A. (2000). *Discovering the scholarship of teaching*. Unpublished report, University of Western Sydney, Hawkesbury, Australia.
- Ballantyne, R., Packer, J., & Axelsen, M. (2009). Trends in tourism research. *Annals of Tourism Research*, 36(1), 149-152. <http://dx.doi.org/10.1016/j.annals.2008.07.001>
- Boshier, R. (2009). Why is the scholarship of teaching and learning such a hard sell? *Higher Education Research and Development*, 28(1), 1-15.
- Boyer, E. (1990). *Scholarship reconsidered: Priorities of the professorate*. Princeton, NJ: Carnegie Foundation for the Advancement of Teaching.
- Casado, M. A. (1992). Student expectations of hospitality jobs. *Cornell Hotel and Restaurant Administration Quarterly*, 33(4), 80-82. <http://dx.doi.org/10.1177/001088049203300413>
- Craig-Smith, S., & Ruhanen, L. (2005). *Graduate and Postgraduate Degree Programmes in Australia* (Report to the CAUTHE executive). Brisbane, Australia: School of Tourism and Leisure Management, University of Queensland.
- Cross, K. P., & Steadman, M. H. (1996). *Classroom research: Implementing the scholarship of teaching*. San Francisco, CA: Jossey-Bass.
- Department of Education, Employment, and Workplace Relations (DEEWR). (2012a). Higher education report 2010. Retrieved from <http://www.innovation.gov.au/>
- Department of Industry, Innovation, Science, Research, and Tertiary Education (DIISR). (2012). Higher education research data collection: Specifications for the collection of 2011 data. Retrieved from <http://www.innovation.gov.au/>
- Do, K. (2006). Experiential education: Beyond the classroom. Proceedings of the *Enhancing student learning: 2006 Evaluations and Assessment Conference* [refereed paper]. Perth, Western Australia: Curtin University of Technology. Retrieved from <http://otl.curtin.edu.au/>
- Edwards, D., Coates, H., & Radloff, A. (2010). *Delivering quality higher education: Understanding the standards processes and practices used by private providers* (Report for the Australian Council for Private Education and Training [ACPET]). Melbourne, Australia: Australian Council for Educational Research. Retrieved from <http://www.acpet.edu.au/>
- Elton, L. R. B. (1987). *Teaching in higher education: Appraisal and training*. London: Kogan Page.
- Gale, R., & Gurm, B. (2008). Scholarly activity: Definition and purpose. Proceedings of the *British Columbia Federation of Post Secondary Educators Scholarly Activity Conference*, March 29, New Westminster, BC.
- Glassick, C., Huber, M., & Maeroff, G. (1997). *Scholarship assessed: Evaluation of the professoriate*. San Francisco, CA: Jossey-Bass.

- Goh, E., & Ritchie, B. (2011). Using the Theory of Planned Behaviour to understand student attitudes and constraints toward attending field trips. *Journal of Teaching in Travel and Tourism, 11*(2), 179-194. <http://dx.doi.org/10.1080/15313220.2011.575024>
- Gretzel, U., Jamal, T., Stronza, A., & Nepal, S. (2008). Teaching international tourism: An interdisciplinary, field based course. *Journal of Teaching in Travel and Tourism, 8*(2-3), 261-282. <http://dx.doi.org/10.1080/15313220802714562>
- Grum, B. (2008). The definition of scholarship. In *2008 Celebration of Research and Scholarship*, April 3, 2008. Surrey, BC: Kwantlen Polytechnic University.
- Gursoy, D., & Swanger, N. (2005). An industry-driven model of hospitality curriculum for programs housed in accredited colleges of business: Part II. *Journal of Hospitality and Tourism Education, 17*(2), 46-56. <http://dx.doi.org/10.1080/10963758.2005.10696824>
- Heaney, J., Ryan P., & Heaney, M. (2010). Branding private higher education institutions in Australia to international students. Proceedings of the *Academy of World Business Marketing and Management Development (AWBMAMD)* Conference, July 12-15, Oulu, Finland. Available from <http://www.consulted.biz/>
- King, B., & Craig-Smith, S. (2005). Australasia. In D. Airey & J. Tribe (Eds.), *An international handbook of tourism education*. San Diego, CA: Elsevier. <http://dx.doi.org/10.1016/B978-0-08-044667-7.50011-2>
- Kolb, D. A. (1984). *Experiential learning: Experience as the source of learning and development*. Eaglewood Cliffs, NJ: Prentice-Hall.
- Kreber, C. (2003). The scholarship of teaching: A comparison of conceptions held by experts and regular academic staff. *Higher Education, 46*(1), 93-121. <http://dx.doi.org/10.1023/A:1024416909866>
- Lee, J., Lee, M., & Gupta, M. (2009). The effect of internship location and compensation on merchandising intern's performance: An exploratory study. *Proceedings of the American Collegiate Retailing Association Conference*, May 16-18, Las Vegas, NV.
- Lefever, M., & Withiam, G. (1998). Curriculum review: How industry views hospitality education. *Cornell Hotel and Restaurant Administration Quarterly, 39*(4), 70-78. <http://dx.doi.org/10.1177/001088049803900411>
- Marshall, A. (1995). Hotel schools need fewer doctors, more hoteliers. *Hotel and Motel Management, 210*(15), 11.
- McCabe, V., Poole, B., Weeks, P., & Leiper, N. (2000). *The Business and Management of Conventions*. Milton, Queensland: John Wiley & Sons Australia.
- Ministerial Council on Education, Employment, Training, and Youth Affairs (MCEETYA). (2007). *National protocols for higher education approval processes*. Retrieved from <http://www.mceecdya.edu.au/>

-
- Nicholls, G. (2004). Scholarship in teaching as a core professional value: What does this mean to the academic? *Teaching in Higher Education*, 9, 29-42. <http://dx.doi.org/10.1080/1356251032000155812>
- Oppermann, M., & Chon, K.-S. (1997). Convention participation decision-making process. *Annals of Tourism Research*, 24(1), 178-191. [http://dx.doi.org/10.1016/S0160-7383\(96\)00049-7](http://dx.doi.org/10.1016/S0160-7383(96)00049-7)
- Pearce, P. (2007). Asian tourism educators: Views of their employment and possibilities for interaction with industry. *Journal of Teaching in Travel and Tourism*, 7(1), 63-76. http://dx.doi.org/10.1300/J172v07n01_05
- Porth, S. (1997). Management education goes international: A model for designing and teaching a study tour course. *Journal of Management Education*, 21(2), 190-199. <http://dx.doi.org/10.1177/105256299702100204>
- Powers, T., & Riegel, C. D. (1993). A bright future for hospitality education: Providing value in the 21st century. *Hospitality Research Journal*, 17(1), 295-308. <http://dx.doi.org/10.1177/109634809301700124>
- Pravesic, D. (1993). Hospitality education 2005: Curricular and programmatic trends. *Hospitality Research Journal*, 17(1), 285-294. <http://dx.doi.org/10.1177/109634809301700123>
- Prosser, M. (2008). The scholarship of teaching and learning: What is it? A personal view. *International Journal for the Scholarship of Teaching and Learning*, 2(2), 1-4.
- Rice, R. E. (1992). Towards a broader conception of scholarship: The American context. In T. Whiston & R. Geiger (Eds.), *Research and higher education: The United Kingdom and the United States* (p. 117-129). Buckingham: SHRE and Open University Press.
- Ritchie, B. (2003). *Managing educational tourism*. Clevedon, UK: Channel View Publications.
- Rogers, T. (2003). *Conferences and conventions: A global industry*. Oxford: Butterworth-Heinemann.
- Schroeder, C. (2007). Countering SoTL marginalization: A model integrating SoTL with institutional initiatives. *International Journal for the Scholarship of Teaching and Learning*, 1(1), 1-9.
- Schon, D. A. (1995). The new scholarship requires a new epistemology. *Change* 27(6), 27-34. <http://dx.doi.org/10.1080/00091383.1995.10544673>
- Severt, D., Wang, Y., Chen, P.-J., & Breiter, D. (2007). Examining the motivation, perceived performance, and behavioral intentions of convention attendees: Evidence from a regional conference. *Tourism Management*, 28(2), 399-408. <http://dx.doi.org/10.1016/j.tourman.2006.04.003>
- Stainfield, J. (2000, October 27). Fields of dreams. *Times Higher Education*. Retrieved from <http://www.timeshighereducation.co.uk/>
-

- Szambowski, D. J., Szambowski, L. B., & Samenfink, W. H. (2002). The reality approach to educating hospitality managers: An Australian model. *Journal of Hospitality and Tourism Education, 14*(2), 53-58. <http://dx.doi.org/10.1080/10963758.2002.10696735>
- Trigwell, K., Martin, E., Benjamin, J., & Prosser, M. (2000). Scholarship of teaching: A model. *Higher Education Research and Development, 19*(2), 155-168. <http://dx.doi.org/10.1080/072943600445628>
- Weiler, B., Kalinowski, K. M. (1990). Participants of educational travel: A Canadian case study. *Journal of Tourism Studies, 1*(2), 43-50.
- Williams, D. A. (2005). Contemporary approaches to hospitality curriculum design. *Consortium Journal of Hospitality and Tourism, 9*(2), 69-83.
- Xie, P. F. (2004). Tourism field trip: Students' view of experiential learning. *Tourism Review International, 8*(2), 101-111. <http://dx.doi.org/10.3727/1544272042782219>
- Yoo, J. J.-E., & Chon, K. (2008). Factors affecting convention participation decision making: Developing a measurement scale. *Journal of Travel Research, 47*(1), 113-122.
- Yoo, J. J.-E., & Chon, K. (2010). Temporal changes in factors affecting convention participation decision. *International Journal of Contemporary Hospitality Management, 22*(1), 103-120. <http://dx.doi.org/10.1177/0047287507312421>
- Yoo, J., & Zhao, X. (2010). Revisiting determinants of convention participation decision-making. *Journal of Travel & Tourism Marketing, 27*(2), 179-192. <http://dx.doi.org/10.1080/10548401003590369>